

## **NETWORKS FIRST LTD QUALITY POLICY**

Networks First is committed to consistently delivering exceptional support services to meet and exceed the needs and expectations of each of our partners and their customers. We have built our business around the values of integrity, innovation, excellence and flexibility. As a partner-focused organisation Networks First's proposition is based on enabling mutual business development through commitment to, and investment in its partners.

These aims will be achieved by operating a Quality Management System that satisfies the requirements of ISO 9001 and is defined in the Company's Quality Manual, QD-02.

We will ensure that the effectiveness of our Quality Management System is continually improved, by the setting and monitoring of objectives during Management Review, utilising feedback from customers and employees.

The Company's Directors, Managers and all employees are fully committed to implementing and maintaining this policy.

*Sara Gemmell*

Sara Gemmell  
Managing Director

