



Networks First talks up Mitel team

Firm claims it has more Mitel 3300 accredited engineers than any other channel only support outfit

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Support services firm **Networks First** has claimed it has the most **Mitel** 3300 accredited engineers of any channel only support services firm.

Networks First indicated members of its team of Mitel engineers have an average of eight years' experience. The Redditch-based firm also revealed it is currently involved in a number of lucrative projects involving Mitel technology. These include an installation and support project for a private healthcare provider, an installation for a District Council and surveys and installations for a high street chain with 70 stores nationwide.

Sales director Steve Niven said: "We have built an excellent reputation with many major manufacturers who recognise the quality of support we provide on their products. The manufacturers openly endorse Networks First's services because they recognise our total commitment to delivering a high quality service that can only be achieved through our dedication to training, quality system procedures and professionalism."

Mitel's head of client services Cenydd Burden added: "Mitel has a long standing working relationship with Networks First and considers them a first class support services business."